

# *Keyboards & More*

## Maintenance and Repair Plan

The M & R Agreement of Keyboards & More is as follows:

This agreement covers minor repairs and adjustments up to \$50.00 as a result of normal "wear and tear" to the instrument. This normal "wear & tear" is to be determined by a Keyboards & More NAPBIRT authorized repairman. All repairs and adjustments must be done by the Keyboards & More repairman. In the event the cost of the repair should exceed the \$50.00 coverage, the repair amount over the \$50.00 must be paid in full at the time of completion of work. (Most repairs can be made without exceeding the covered amount of \$50.00 per incident) This \$5.00 charge will be collected with the monthly rental payment.

Coverage includes:

- Woodwinds: springs, corks, screws, up to five pads & minor adjustments
- Brass: stuck mouthpiece, stuck valve, spit cork, stuck tuning slide, French horn strings
- Orchestra: adjust peg, fine tuner and/or bridge, set up sound post, re-hair bow

Exclusions to Maintenance and Repair Plan are as follows:

1. Complete re-pad or full cork replacement.
2. Flush, Clean and Grease.
3. Strings for orchestral instruments, or mouthpieces for woodwinds or brass. Stuck brass mouthpieces are removed at no charge. (Please do not attempt to remove a stuck mouthpiece or a stuck tuning slide. Damage to the instrument in this instance will not be covered. )

In the event the repair would exceed \$50.00 per incident, the customer will be notified.

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## Keyboards & More Replacement Agreement

The Replacement Agreement of Keyboards & More is as follows:

Keyboards & More agrees to provide the customer with a replacement instrument of like quality and condition. In the event of loss by theft, proof of loss must be substantiated by the customer. Keyboards & More must be supplied with any and all police reports within seventy-two (72) hours after said loss. Upon replacement of the instrument, the original contract with Keyboards & More and the customer shall be amended to reflect the description of the replacement instrument. All provisions of said contract shall remain the responsibility of the customer. Customer must pay a fifty dollar (\$50.00) deductible in full prior to receiving a replacement instrument. Customer understands and agrees that if the account is more that ten (10) days in arrears, Keyboards & More is fully released from any and all responsibility to replace the instrument.

Exclusions to Replacement Agreement are as follows:

1. Loss due to negligence (instrument is left unattended or is in an unsecured area).
2. Loss due to natural disaster or "Acts of God" such as hurricane, tornado, fire or flood.
3. Accessories included with the monthly rental instruments, such as mouthpiece, are complimentary. If any or all are broken, lost or stolen, it will be the renter's responsibility to replace them.

If you choose to participate, the cost of the Replacement Agreement will be assessed to your account. This charge will be collected with the monthly rental payment. The cost for this coverage is based on the value of the instrument.

I, \_\_\_\_\_ decline  
Print Name accept the terms of this **replacement agreement.**

Signature of Renter \_\_\_\_\_ Date \_\_\_\_\_